

# Mediation

---

The Employee Relations Division offers confidential mediation assistance to employees and managers who are experiencing conflict with one another in the workplace. Mediation occurs in an informal, relaxed atmosphere. Each party is given the opportunity to effectively communicate his or her thoughts about the issues with the assistance and facilitation of the mediator. Many employees find that mediation aids in dealing with present and future conflicts in a more effective manner. Participation is voluntary. Employees and managers who are interested in mediation services should contact Richard Allen at 410-260-8058.

Revised 03/10