

Temporary Prescription Services ID Important Benefit Information

No Out-of-Pocket Costs When You Present This Completed Form to the Pharmacist

Attention Injured Worker:

The attached prescription instructions identify you as a member of the Express Scripts ExpressComp Program. It is important when filling prescriptions that you present this Temporary Prescription Services ID form to your pharmacist before obtaining your prescription. If you have any questions about IWIF's prescription drug program or to locate a participating pharmacy, please contact Express Scripts Customer Service at their toll-free number 1-800-945-5951.

This Temporary Prescription Services ID form MUST BE PRESENTED to your pharmacist when you fill your initial prescription(s).

Express Scripts ExpressComp authorization for Prescription Services 9-digit ID number, pre-printed group number, and date of birth are required fields to process on-line.

ID# _____ / _____ / _____
Social Security Number

Date of Injury _____ / _____ / _____
CCYY MM DD

Group # **IWIF**

Employee Date of Birth _____ / _____ / _____

Employee Name

Employee Mailing Address

Street _____

City _____ State _____ ZIP _____

Employer's Name:

Division or Department

Help Desk: This is a POS program through Express Scripts only. For assistance call the Express Scripts Help Desk toll-free at 1-800-945-5951.

Attention Pharmacist:

IWIF's prescription benefit program is administered by Express Scripts. The following are the steps necessary to submit a claim.

Please follow the action steps listed below to enter the claim. Be sure you are using NCPDP version 3.2 allowing for faster service.
Step 1 Enter Bin Number 003858
Step 2 Enter Processor Control A4
Step 3 Enter the Group Number as it appears above
Step 4 Enter the injured worker's 9-digit ID #
Step 5 Enter first name and last name
Step 6 Enter the injured worker's date of birth as it appears above

Need Assistance? Pharmacist, if you have any questions while processing the claim, please call the Express Scripts Help Desk toll-free at 1-800-945-5951.

Prescription Benefits Questions and Answers

What is Express Scripts?

Express Scripts is a pharmacy benefit management company experienced with workers' compensation prescriptions. Express Scripts allows you to fill a compensable (work-related injury) prescription at a participating pharmacy location. You may use the pre-authorized Temporary Prescription Services ID form until you receive a permanent card. A Pharmacy Benefit Program handbook and a long-term card will be sent to you once compensability has been determined.

How much does the card cost?

The card is issued at no cost and covers approved work-related injury prescriptions.

Can I use the Temporary Prescription Services ID right away?

Yes, as long as your employer has reported your injury to IWIF, you may use it at any participating pharmacy. Just take your prescription and Temporary Prescription Services ID to the pharmacy you select to obtain your medication. To locate a pharmacy in your neighborhood, call Express Scripts at (800) 945-5951.

What if I have already filled and paid for a prescription?

Send the receipt and a copy of the prescription to your claim representative.

When does the Temporary Prescription Services ID expire?

You may use the pre-authorized Temporary Prescription Services ID form for your initial prescriptions within the first two weeks. A Pharmacy Benefit Program handbook and a long-term card will be sent to you at the discretion of your claims representative. The long-term card expires when your claim representative notifies Express Scripts to discontinue the Express Scripts service.

May I get additional prescriptions after the long-term card expires?

If the card expires and your treating physician provides a new prescription, contact your claim representative to reactivate the card.

What if I run out of the medication before the refill date?

Call your treating physician.

Do I have to stay with the same pharmacy location?

No, you may go to any pharmacy participating in the Express Scripts Perx Select Pharmacy Network.

Will this program limit the pharmacies I can use?

As long as you use a pharmacy that participates in the Express Scripts Perx Select network, you will experience the benefits of this program. At this time, 96% of all pharmacies in the United States participate in the network.

What if I lose my Temporary Prescription Services ID?

If you have already had a prescription filled using your Temporary Prescription Services ID, and you are using the same pharmacy, you will not need another Temporary Prescription Services ID. At the discretion of your claims representative, a long-term card may be sent to you.

Who can provide me with more information? Express Scripts Customer Service toll-free at (800) 945-5951 will assist with any additional questions or concerns regarding this program.